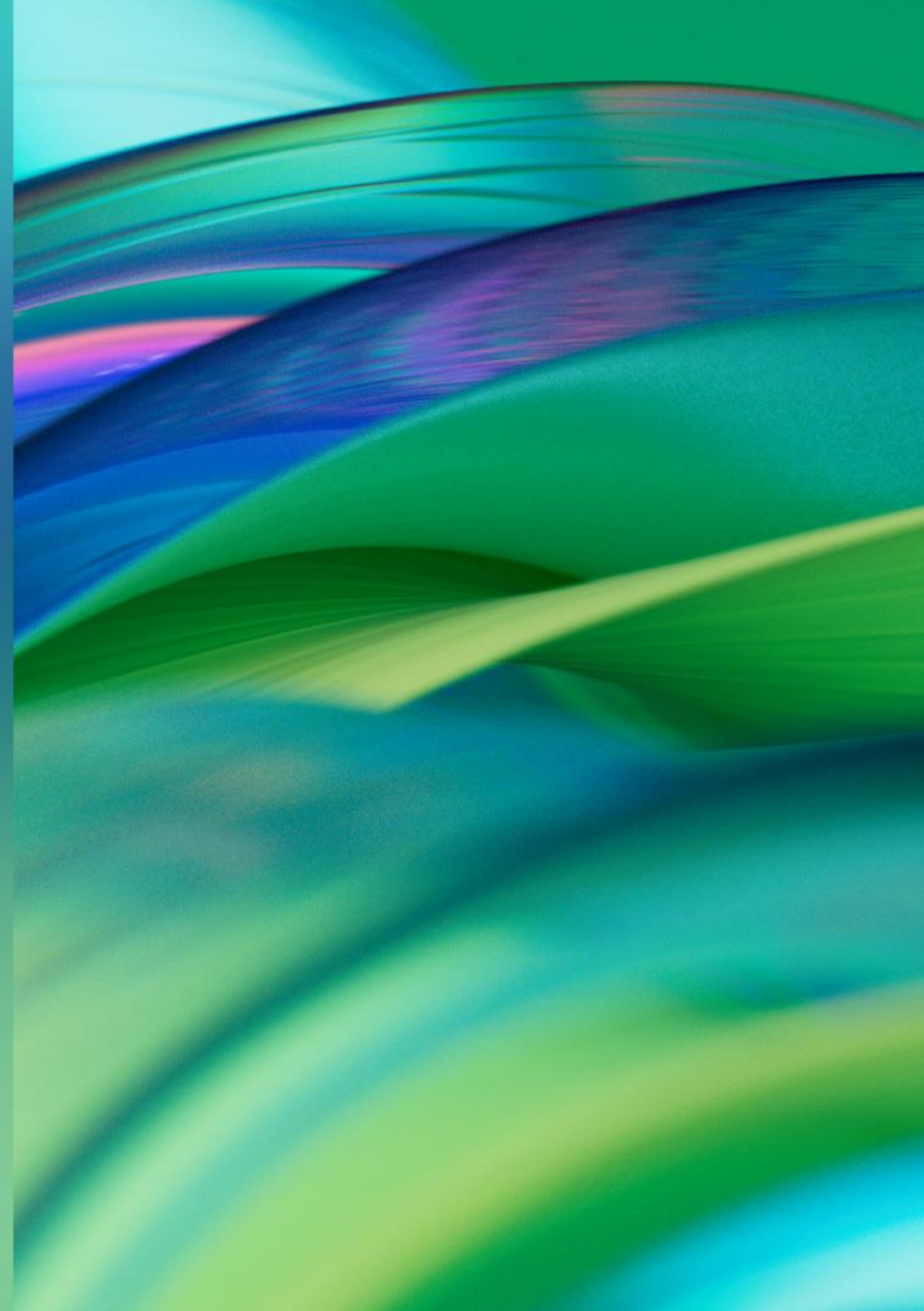


# Unisys Unified View (U.V)

Brandon Witte, Sightline Systems  
David Howard, Unisys



# Unified View

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01 Background

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02 Objective and Technology

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03 Data Exchange

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04 ePortal

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05 Summary

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06 Q & A

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# Unified View

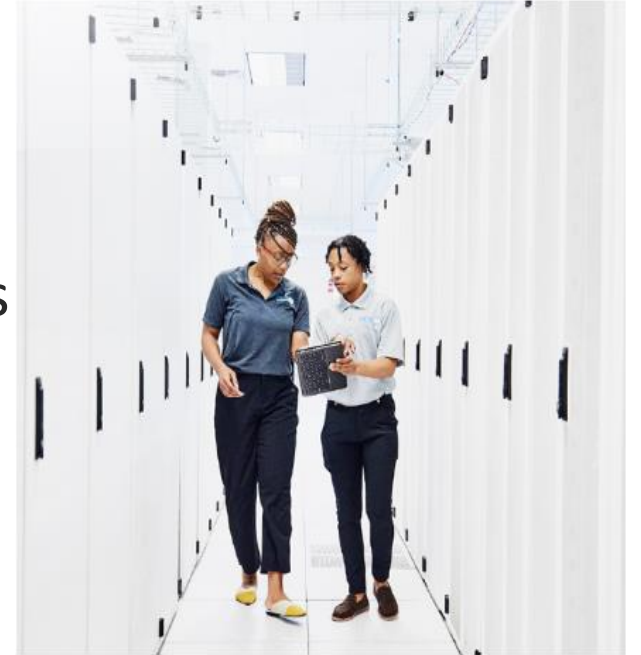
## Background

01

# Unisys & Sightline

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- Sightline Systems is a key partner who has been providing performance management and capacity planning for our ClearPath Forward™ systems for over 30 years.
- Historically our joint investment and development activities have been mainly around our OS 2200 and MCP products.
- The OS 2200 and MCP environments today now encompass multiple systems and technologies and to reflect this our focus with Sightline has been on providing a single Unified View of the Unisys ecosystem.
- Our most recent investment and development work has been to include ePortal and Data Exchange into the Unified View



# Unified View

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- The U.V is an integrated platform which monitors I.T. infrastructure and presents the data on a clear, user friendly, easy to use and informative single view
- Powered by Sightline's Enterprise Data Manager (EDM), the U.V is focused on the Unisys ecosystem and can be easily expanded to include other I.T. infrastructure
- The U.V approach provides visibility into metrics of concern from every discrete area of the included systems, while permitting the individual systems to perform their specialized functions efficiently and effectively



# Unified View

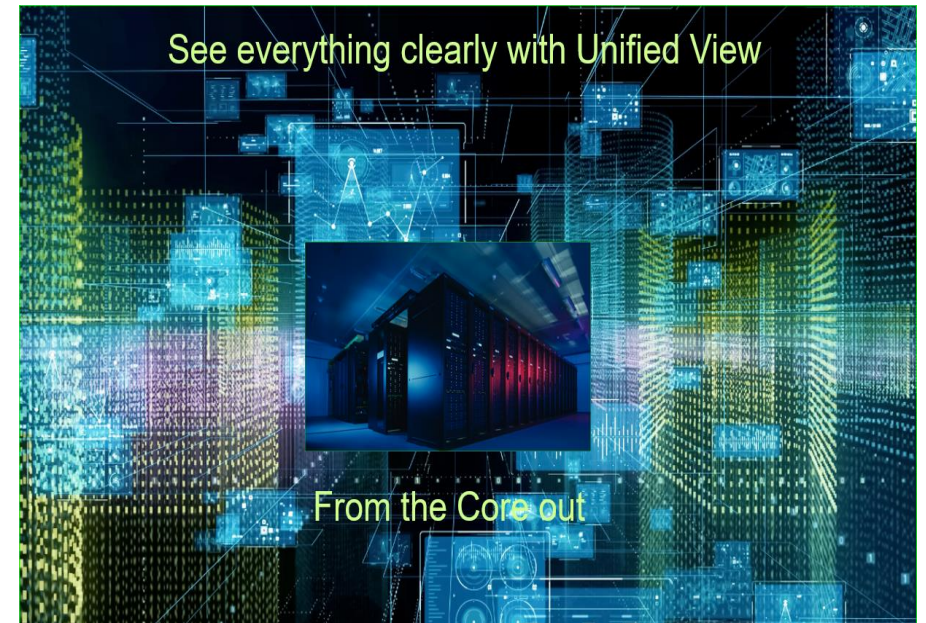
## Objective and Technology

# 02

# Unified View Objective

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- Recognising that Systems of Record (ClearPath Forward) are at the heart of your business processes, the objective is:
  - To provide the ability to monitor, correlate, plan and alert on how well your systems are functioning from the core to the periphery
    - This includes:
      - Core Processing - ClearPath Metrics
      - Transactional interfaces (e.g. ePortal)
      - Data publishing (e.g. Data Exchange)
      - Open Systems Processing (Windows / Linux Metrics)
      - Logs and other performance data
  - To record and analyse current and prior data through a single pane of glass and a centralised data management system
    - Leveraging already installed Sightline agents and EDM



# U.V Objective and Technology

## Real Time, Seamless Monitoring

- Live Data Collection & Processing Power
- Collect Data from Virtually Any Source
- Automate Monitoring Activities
- Custom Dashboards to Show Status



## Smart Analytics & Custom Alerts

- Machine Learning Correlates Visual Data
- Analyze & Optimize Production Efficiency
- Improves Visibility While Decreasing Costs
- Anomaly Alerts Notify the Correct Users of Any Potential Problems



## Forecasting & Root Cause Analysis

- Predictive Forecasting to Make Informed Decisions for the Future Based on Past Performance Quantitative Data
- In the Event of Issues, Root Cause Analysis Limits Downtime & Predicts Upcoming Errors



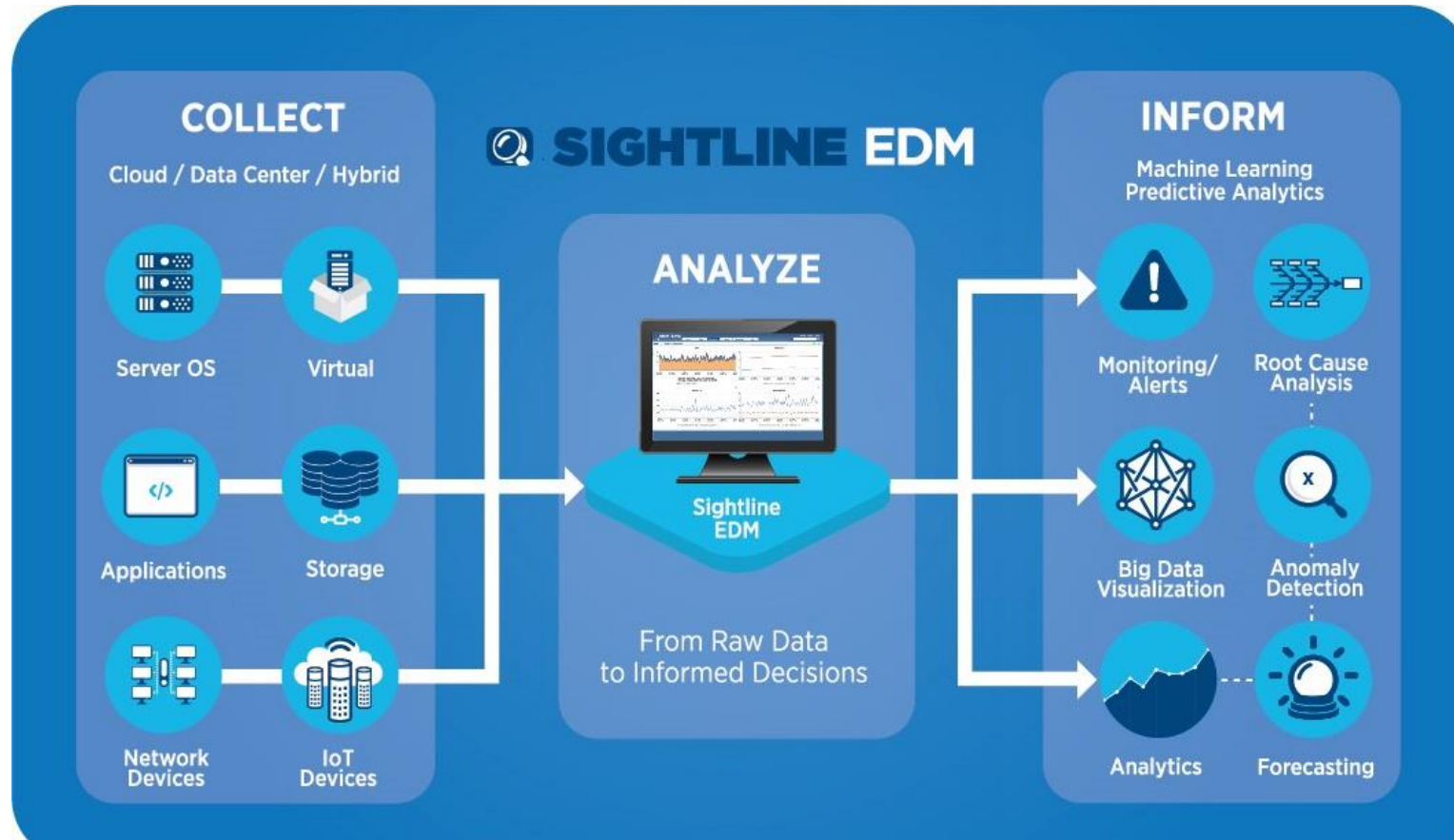
## Single Pane of Glass View

- Performance data from all systems in common dashboard
- Easily view data from different systems
- Create reports showing end-to-end performance and capacity





# Sightline Enterprise Data Manager



Power Agents available for all major operating systems including Unisys ClearPath OS2200, MCP, ePortal & Data Exchange Systems as well as IBM zSeries, AIX, HP-UX, Solaris, VMS, Stratus VOS, Linux, and Windows



# Unified View

## Data Exchange

03

# Data Exchange Environment

## Bulk Data Transfer (BDT)

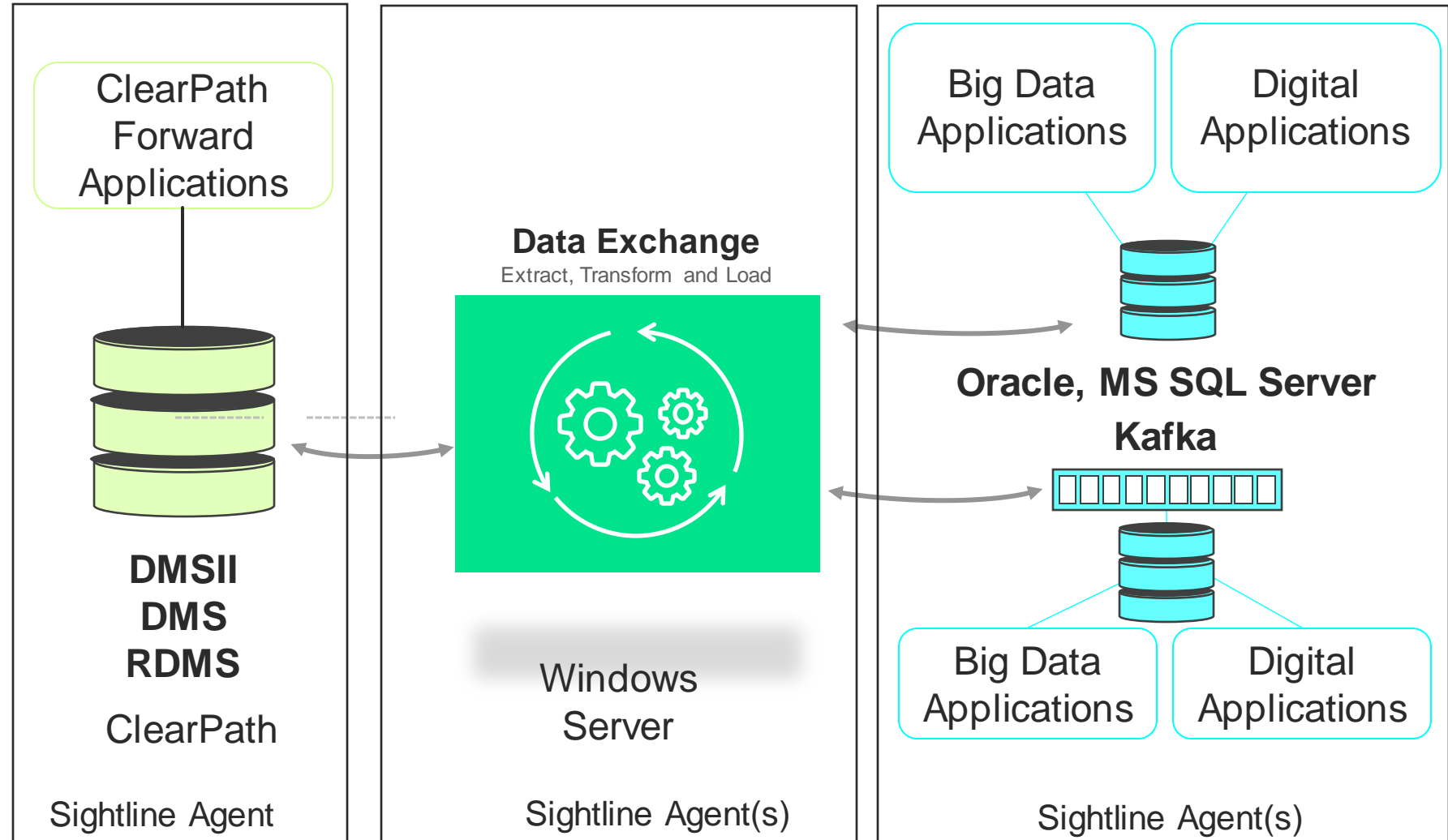
- Moving all the data
- Elapsed Time sensitive
- Performed periodically

## Changed Data Transfer (CDT)

- Move only changed data
- Saves multiple BDTs
- Near real-time

## Data transformations

- Restructure data
- Transform values

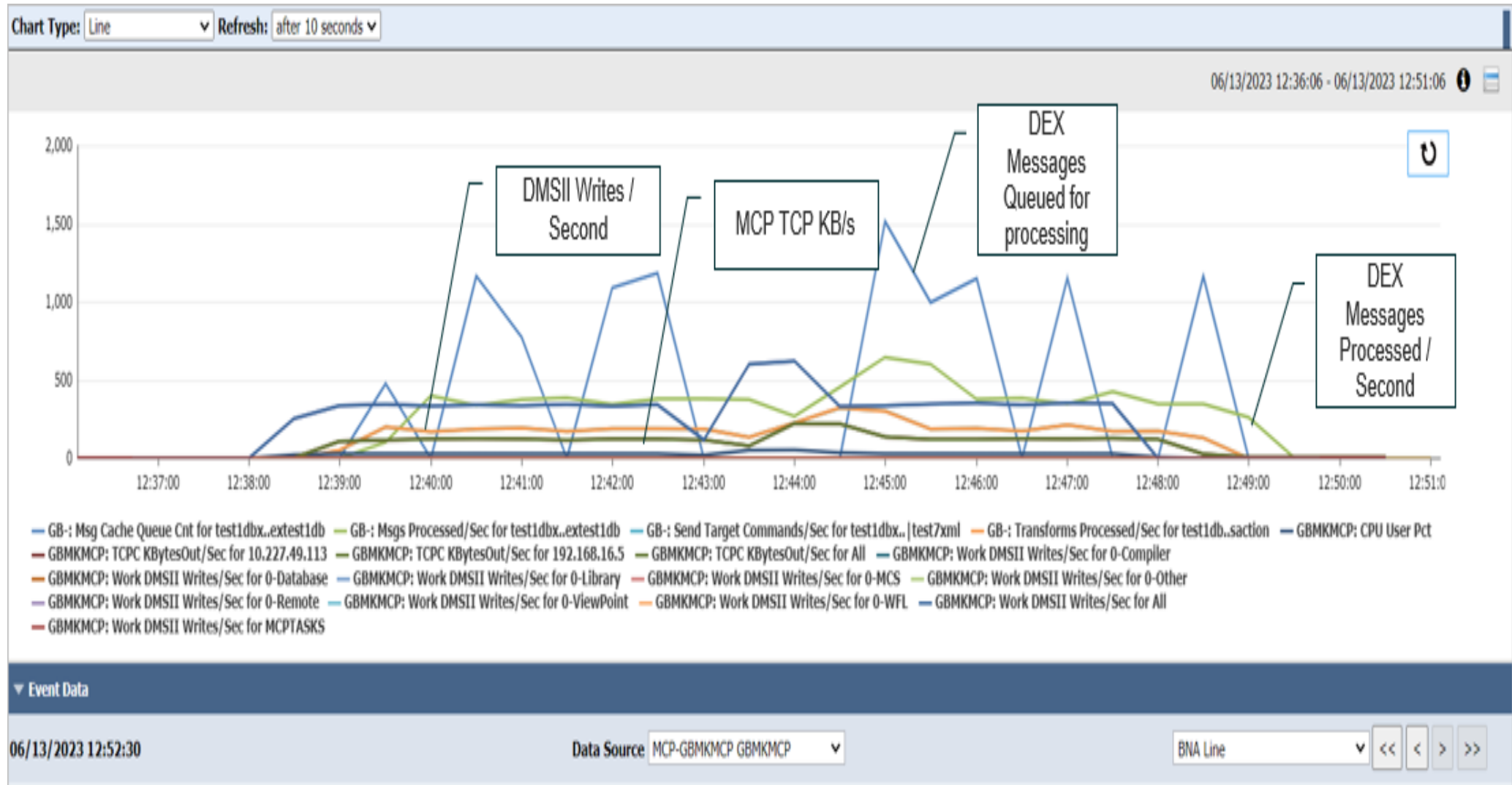


# U.V Functionality

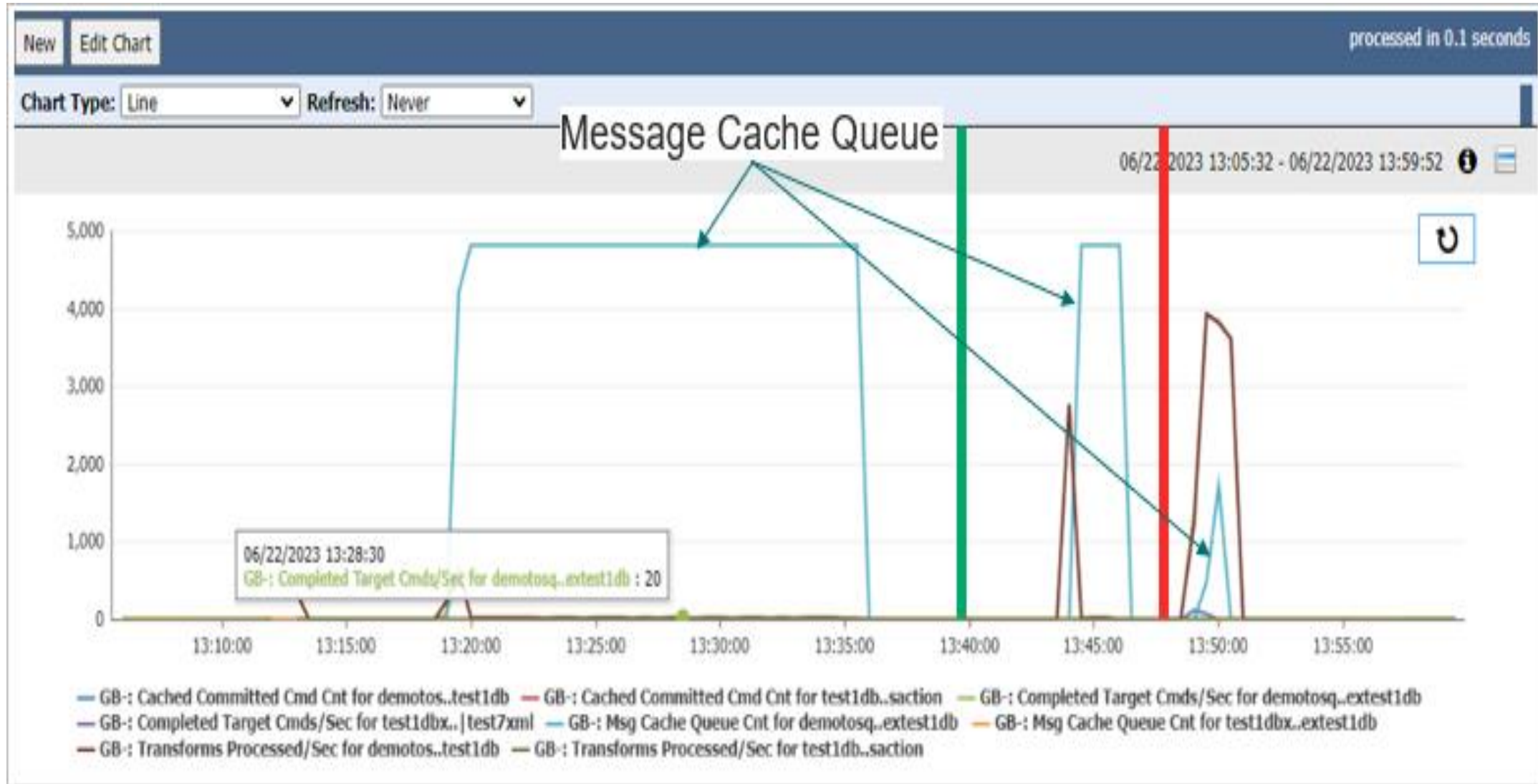
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- U.V Captures five groups of Data Exchange Performance Data:
  - Runtime Service Reader Group
    - ✓ **Monitors data coming into Data Exchange from ClearPath (and SQL Server for MCP)**
  - Runtime Service Processor Group
    - ✓ **Monitors performance of transforming the data**
  - Runtime Service Committers Group
    - **Monitors performance of writing to the Target Database / Kafka**
  - Runtime Service TrackDB
    - ✓ **Monitors the tracking database performance**
  - Runtime Service Functions
    - ✓ **Monitors User Defined Function (UDF) performance**

# Combining Data



# Configuration Changes

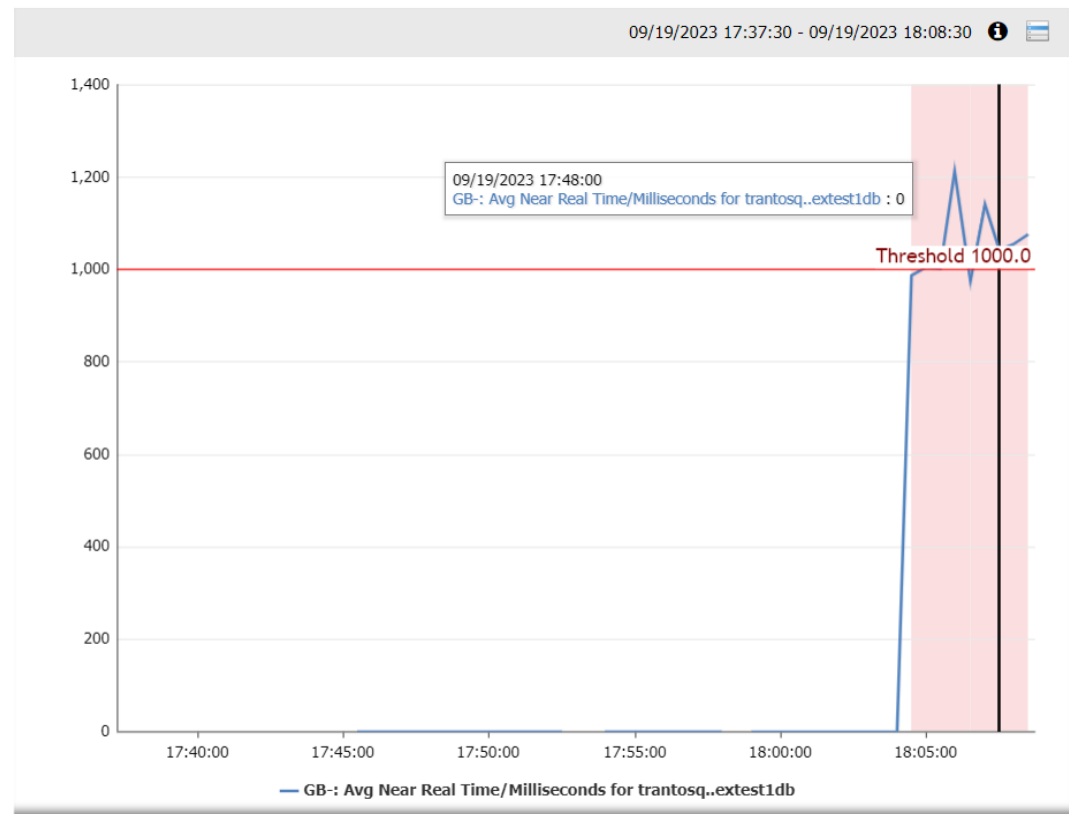


# Performance SLA Alert

Details Connections Agent Configuration **Triggered Alerts** View Logs

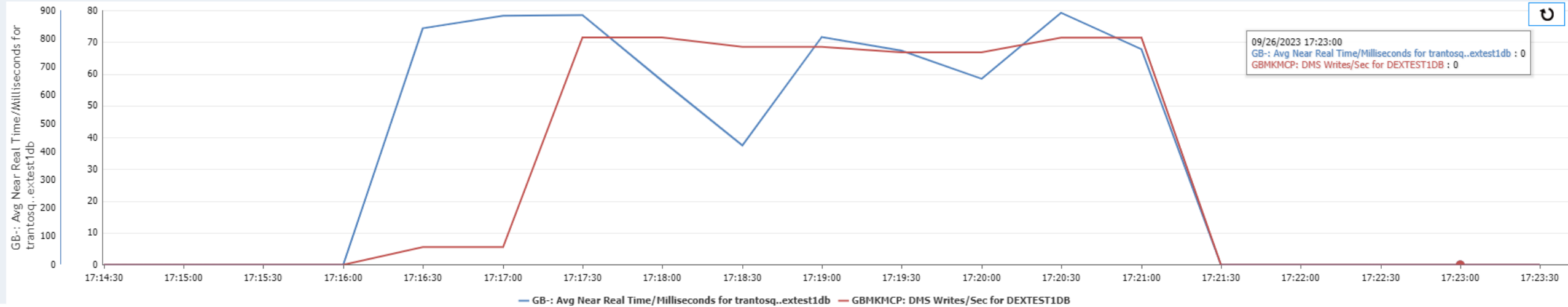
Delete Selected Delete All

| <input type="checkbox"/> | Status | Alert Duration | Start Time          | Last Time           | Alert Type | Data Source Name | Metric Name   | Message  |
|--------------------------|--------|----------------|---------------------|---------------------|------------|------------------|---|--|
| <input type="checkbox"/> | !      | 1 minutes      | 09/19/2023 18:07:30 | 09/19/2023 18:08:00 | User Value | Windows System   | <a href="#">Avg_Near_Real_Time/Milliseconds for trantosq..extest1db</a> | Avg Near Real Time/Milliseconds for trantosq..extest1db 1055.718 >= 1000.000 |
| <input type="checkbox"/> | !      | 3 minutes      | 09/19/2023 18:05:00 | 09/19/2023 18:08:00 | User Value | Windows System   | <a href="#">Msgs_Processed/Sec for tran1tox..extest1db</a>              | Msgs Processed/Sec for tran1tox..extest1db 36.366 >= 15.000                  |



# Correlating – ClearPath and Data Exchange Performance

## Correlation Results



Data Source

MCP-GBMKMCP GBMKMCP

Independent Metric

DMS Writes/Sec for DEXTEST1DB

Time Range

09/26/2023 17:00:00 - 09/26/2023 17:29:30



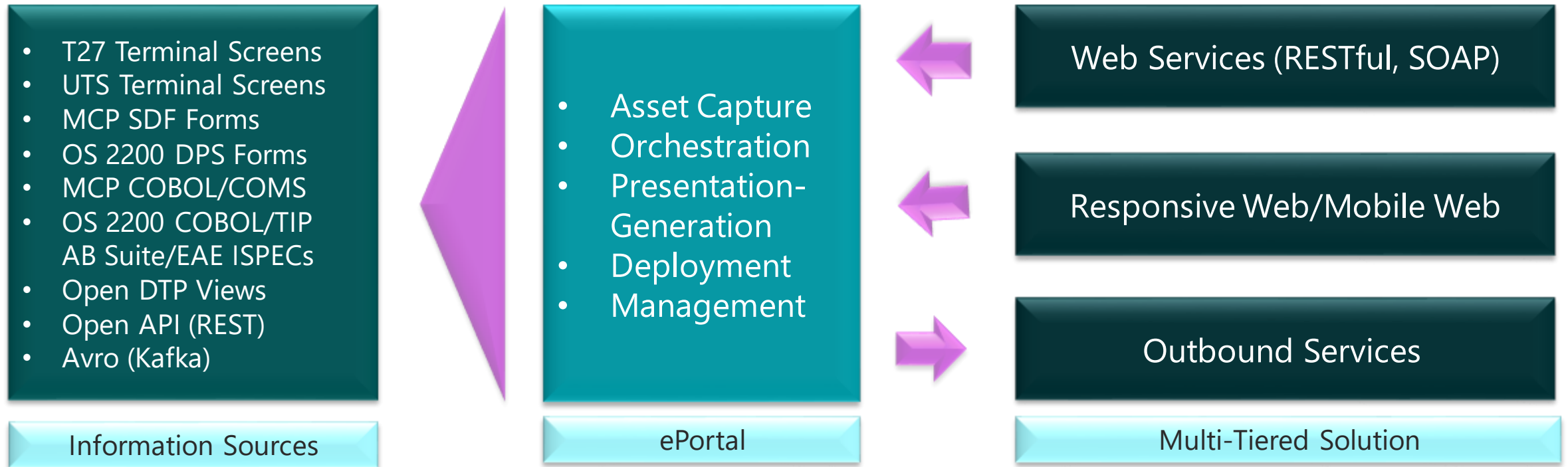


# Unified View

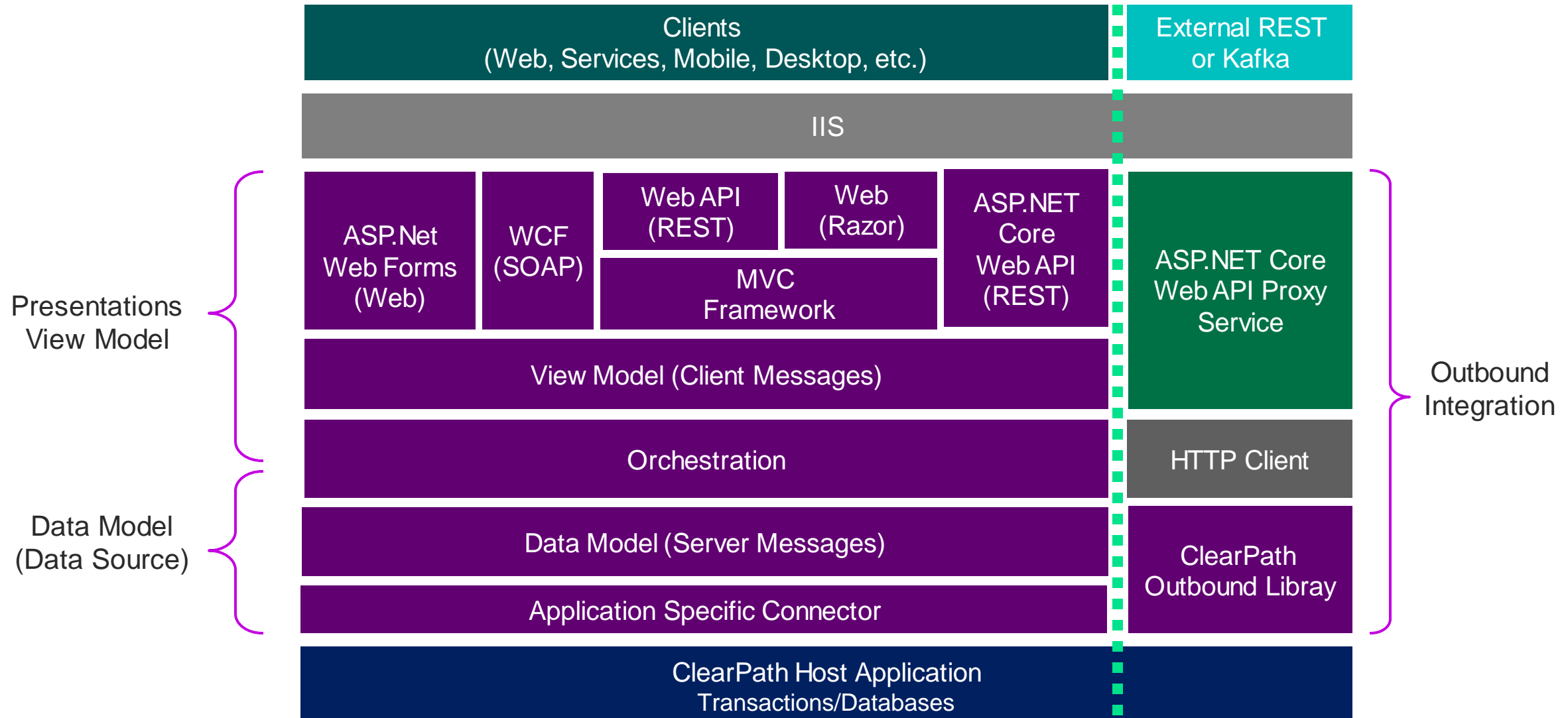
## ePortal

04

# ePortal Integration Scenarios

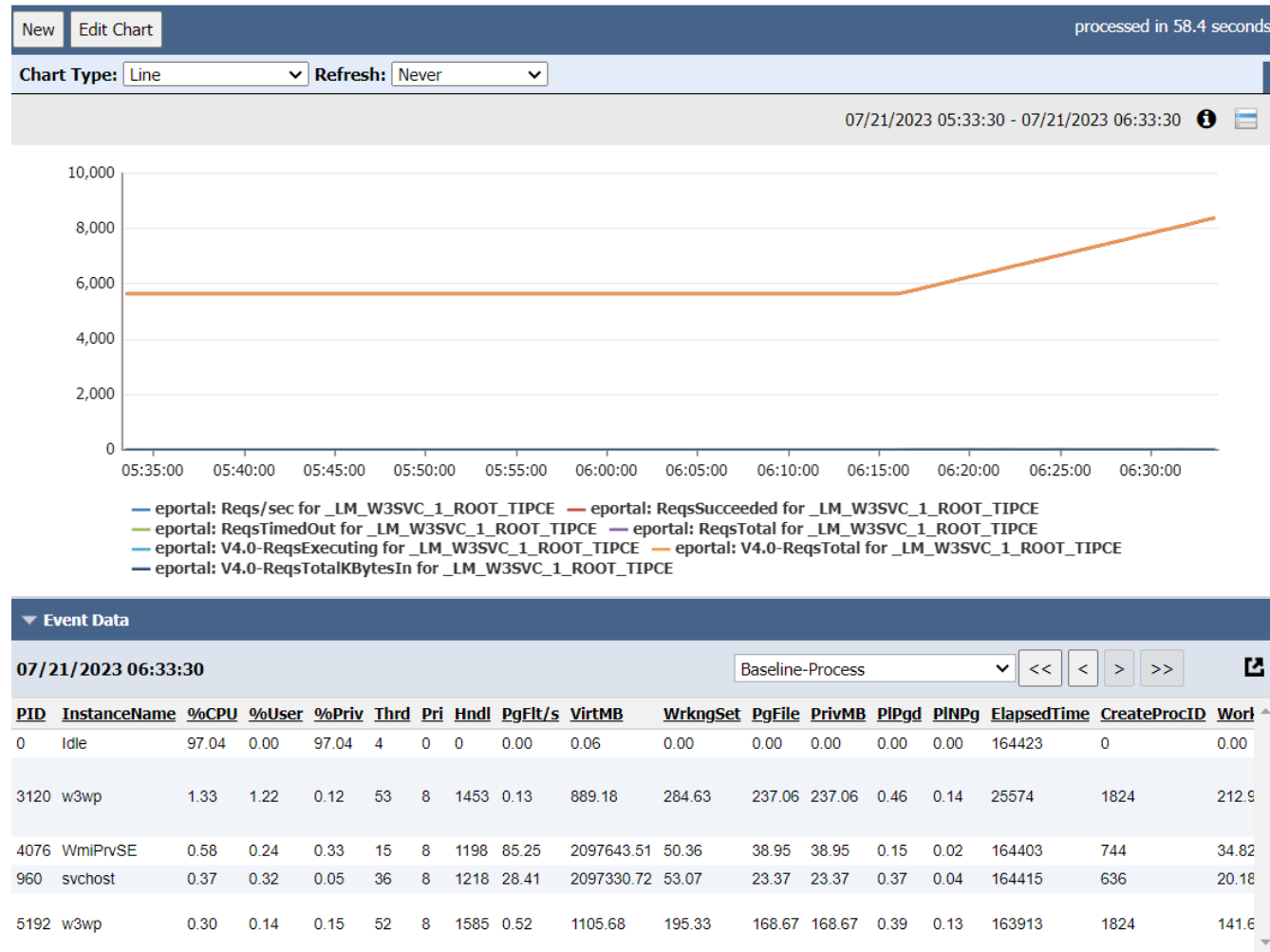


# ePortal Software Stack – Multiple Components



# Sightline EDM Chart

## ePortal Messages / Second



# ePortal - Correlation



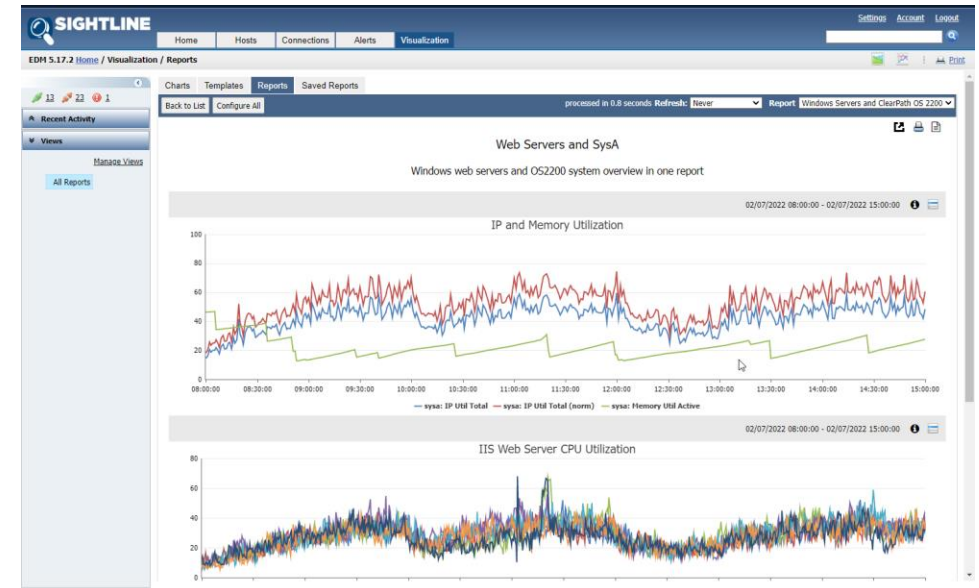
# Unified View

## Summary

05

# Summary

- One single pane of glass
- Real Time and Historic Data
- Ability to Collect and Display data from the entire estate
- Ability to Correlate data from the entire estate
- Ability to Alert using data from the entire estate
- Ability to Expand the view as the estate expands
- Improved simplified visualization & oversight of the entire estate
- Improved management of the entire estate



# Unified View

**Your Questions Please**

06



# Thank you



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